

# NEWS MAGAZINE





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# **SPPD NEWS**

# **PRODUCTION COST ADJUSTMENT**

One year ago, a production cost adjustment was implemented to all customers served by SPPD. This adjustment is beneficial for customers, amounting to an overall 3.0-3.5% reduction to billinas between March 1 and February, 2020. The savings were passed on to customers, and appeared as a line item on monthly bills.

### **SUMMARY OF 2019 PCA PCA RATE:**

Credit/kWh: \$.00229

#### **2019 TIMELINE:**

March 1 - Dec. 31, 2019

#### **RESULTS:**

Total funds returned to customers in 2019:



Through December 31, 2019, a total of **\$2,042,337** was returned to customers through the PCA credit.

The funds for the credit were returned, due to excess margins produced by the District's wholesale power provider, Nebraska Public Power District.

This credit will continue to be provided to our customers through January 2021.

# NIEDFELDT ELECTED TO **NPA OFFICE**

Neal Niedfeldt, Chief Executive Officer for Southern Public Power District, was recently elected to serve as the President for the Nebraska Power Association.

The Nebraska Power Association is a voluntary organization which represents all segments of Nebraska's power industry, including public power districts, public power and



**NEAL NIEDFELDT** PRESIDENT/CEO

irrigation districts, municipalities and cooperatives engaged in generation, transmission or distribution of electricity within Nebraska. NPA members help improve Nebraska's quality of life by keeping electricity prices as low as possible. They collectively work to improve those efforts by providing a wide range of information about energy and environmental issues to neighborhood and civic organizations, community events and more. To learn more about the Nebraska Power Association, visit nepower.org.

# OPEN FOR BUSINESS IN FUNK, NEBRASKA



Join us in celebration, as we mark the completion of our new service center.

Wednesday, April 8th 1-4 PM

Southern Public Power District 336 Lions Drive Funk, Nebraska

We are excited to be part of the Funk community!

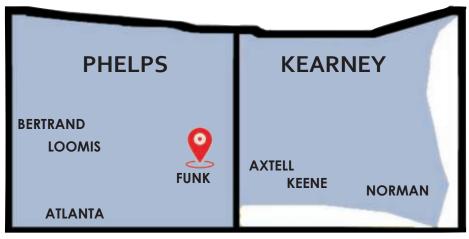


The Funk Service Center is officially open for business! Doors unlocked for our first guests on Monday, February 17th.

The 26,700-square-foot facility will accommodate our trucks and equipment, as well as office and workspace for our Funk area staff. The design was crafted in order to safely and efficiently accommodate the large trucks utilized by our servicemen.

The new location is also ideal, situated more centrally among the customers served by this outpost.

More than 6,200 meters are serviced by this office, including the communities of Bertrand, Loomis, Atlanta, Funk, Axtell, Keene and Norman. The crews providing service to these customers are overseen by Area Manager Jeff Chase and Maintenance Supervisor Brian Anderson.



Funk service area territory

# **HELPING YOU FIND VALUE**



### **SMART THERMOSTATS**

If you have a Wi-Fi connection and a central air-conditioning or heat pump system, you may qualify for an EnergyWise<sup>SM</sup> incentive of up to \$100 for installing a qualifying smart thermostat.

- \$75 for customers using electricity as their primary heat source (add-on heat pumps included) in conjunction with their central forced air cooling system.
- \$25 for fossil-fueled units
- An additional \$25 is available for customers whose thermostat is professionally installed.





## HIGH EFFICIENCY HEAT PUMPS

Your heating and cooling system is likely the largest user of energy in your home. A new heat pump will provide both comfort and lower energy bills.

Incentives are available, ranging from \$400 to \$3,300, according to the specifications of the qualified air source, geothermal or ductless units.

Low interest loans are also available through the Nebraska Energy Office's "Dollar and Energy Savings Loan Program" for new qualifying heat pump systems.



### **COOLING SYSTEM TUNE-UP**

If its been a few years since the last tune-up, then now is the time to have your heating and cooling contractor inspect, service, and clean it. Typically tune-ups on cooling systems that have been neglected for a few years can provide energy savings of 5-15% or more. And, the unit can provide better comfort and greater longevity.

Fortunately there is a \$30 EnergyWise<sup>SM</sup> incentive available to homeowners who have their cooling system tuned-up, regard-

less of what type or age of cooling system it is (air conditioner, air or water source heat pump).



# **COMMUNITY NEWS**

# **BEWARE OF SCAMMING TECHNIQUES**

We would like to extend a word of caution to customers about a growing issue with phone scammers throughout Nebraska.

Phone scamming isn't a new tactic, but these callers are consistently reworking their tricks and schemes to persuade people into providing financial information.

The scammers are able to "spoof" the phone system, making it appear that the call is coming from SPPD. They claim to represent our customer services team, and demand payment from customers on bills they claim are overdue. They will ask for credit, debit or checking account information over the phone to make a payment. They may also ask people to purchase a payment card, such as a Green Dot or gift card from a nearby store. Then, they instruct the victim to call them back with the numbers.

Other utilities have also reported that the scammers have tried to convince their automatic bill payment customers that a bank error has occurred. Then, they demand payment in order to avoid disconnection. They have also adjusted their script to convince customers they need to pay for equipment, such as a new meter.

This practice is not unique to electric utilities. These methods have been used for other utility providers, such as natural gas or propane companies. There have also been reports in recent years that these scammers have also impersonated police officers over the phone, demanding payment for missing jury duty, or other false accusations.

Bottom line-- remember that SPPD NEVER utilizes tactics like this to collect for bill payments or any other services.

Customers, if you receive such a call regarding your electric bill, do not make any form of payment, or share your personal information. Contact law enforcement, and SPPD at 800-579-3019.



- Listen to the caller. If the caller is asking for bank account information, credit or debit card numbers, or asks you to purchase gift cards, you may have a scammer on the line.
- Hang up the phone. Bring the conversation to an end. Do not provide any financial information.

# TRY OUR SMARTHUB PORTAL

For safe, secure payment options, utilize our SmartHub payment portal. In addition to paying your bill, you can also review **smart huc** your electrical usage. Visit our website at www.southernpd.com.



Report the call. Contact local law enforcement and SPPD. Share the details of the call including the scammer's number, the details of the methods used. SPPD will also verify the status of your account.

# **IRRIGATION & LOAD MANAGEMENT**

Electrical accidents happen when you aren't aware of your surroundings.



Look up. Look out. LIVE!

### **REVIEW YOUR 2019 RATE SCHEDULE**

Irrigation customers, you recently received your Interruptible Irrigation Service Agreement from SPPD. If you have not submitted your changes for the year, please do so as soon as possible. Review the rate structure chart as you consider your desired level of control.

If you have any questions about your individual rate schedule or control calendars, please contact our Irrigation Services Department.

### **ENERGYWISE INCENTIVES FOR IRRIGATORS**

EnergyWise<sup>SM</sup> incentives aren't just for homes and businesses, there is a program for irrigators too! Some eligible projects include:

- Installing new nozzle or sprinkler packages
- Replacing pressure regulators
- Reducing system pressures
- Replacing delivery system
- Installing variable rate irrigation systems
- Replacing or refurbishing pumps.

For more information, go to www.southernpd.com.



### **ANYTIME INTERRUPTIBLE:**

**HP CHARGES** \$25.50/HP

**KWH CHARGES** \$0.058/KWH

\$0.046/KWH

**BILLING PERIODS** \$25.50/HP April 1st

First 400 KWH/hp Balance of energy Interruption possible any day of the week. Control limited to 72 hours per week maximum, possibly including 6 hours on Sunday.

### FOUR "PLUS" DAY INTERRUPTIBLE:

**HP CHARGES** 

\$31.40/HP

**BILLING PERIODS** \$25.50/HP April 1st,

\$5.90/HP Aug. 1st

**KWH CHARGES** 

\$0.068/KWH \$0.055/KWH First 400 KWH/hp Balance of energy Interruption possible anytime on the same four designated days each week, plus potential 6 hours of control on Sunday.

### THREE "PLUS" DAY INTERRUPTIBLE:

**HP CHARGES** \$36.00/HP

**BILLING PERIODS** \$25.50/HP April 1st, \$10.50/HP Aug. 1st

**KWH CHARGES** 

\$0.071/KWH \$0.059/KWH First 400 KWH/hp Balance of energy Interruption possible anytime on the same three designated days each week, plus potential 6 hours of control on Sunday.

### TWO "PLUS" DAY INTERRUPTIBLE:

**HP CHARGES** 

**BILLING PERIODS** 41.75/HP

\$25.50/HP April 1st, \$16.25/HP Aug. 1st

**KWH CHARGES** 

\$0.074/KWH \$0.062/KWH

First 400 KWH/hp Balance of energy Interruption possible anytime on the same two designated days each week, plus potential 6 hours of control on Sunday.

### **FULL POWER:**

**HP CHARGES** 51.00/HP

**BILLING PERIODS** \$25.50/HP April 1st,

\$25.50/HP Aug. 1st

**KWH CHARGES** 

First 400 KWH/hp \$0.1045/KWH \$0.0840/KWH Balance of energy No planned interruptions of power. If an interruption occurs, contact the nearest district service center.

Interruptions normally can occur between the hours of 9 a.m. and 11 p.m., Monday through Saturday. Visit our website for more information about load management.

# **OPERATION ROUND UP NEWS**

# 2019 FOURTH QUARTER FUNDS DISTRIBUTED

BERTRAND FIRE DEPARTMENT Face Respirators	\$2,000
NAPONEE RURAL FIRE DEPARTMENT Bunker Gear	\$2,000
ROSELAND FIRE & RESCUE Signage	\$2,000
WOOD RIVER FIRE DEPARTMENT Lift Devices	\$2,000
FRANKLIN COUNTY AG SOCIETY LED Lights	\$1,720
FRANKLIN FFA CHAPTER Plasma Table	\$2,500
HAMILTON COUNTY COURTHOUSE:125 COMMITTEE Courthouse Improvements	\$2,500
CENTRAL CITY PUBLIC LIBRARY Makerspace Equipment	\$2,500
FRANKLIN COUNTY MEMORIAL HOSPITAL Automatic Door Opener	\$2,500



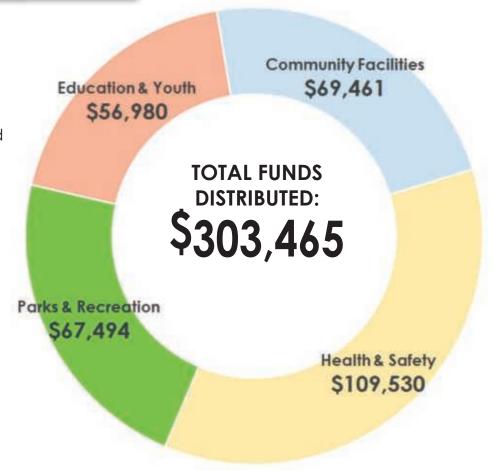
SPPD's Operation ROUND UP Board of Directors approved the distribution of \$18,720 in funds to nine applicants recently.

Since its inception in 2014, a total of \$303,465 has been awarded to projects throughout our service region!

Applications for the first quarter of 2020 are due March 31st. You can learn more about this program by visiting www.southernpd.com, or contact LeAnne Doose at Southern Public Power District.

The funds for Operation ROUND UP have provided a great boost for projects within our service region. Across our counties of service, funds have been distributed as follows:

- Adams County \$64,415
- Franklin County \$51,246
- Hall County \$49,250
- Hamilton County \$37,915
- Kearney County \$29,460
- Merrick County \$30,429
- Phelps County \$40,750





# LINEWORKER APPRECIATION DAY: APRIL 13, 2020

### SCHOLARSHIP APPLICATIONS DUE APRIL 1ST

High school students, the deadline to apply for a Utility Lineworker Scholarship is April 1st! This scholarship is available to students interested in pursuing a career as a utility lineworker. This scholarship offers \$1,000 toward the cost of a one year program, or \$2,000 toward a two year program.

In addition to the assistance provided by the scholarship funds, this program also allows you to "test the waters" in this career, by completing a 12-week internship with Southern Public Power District.

The application deadline will be here before you know it. If you are applying for this scholarship, please submit your completed application to Brad Kool at Southern prior to April 1st. The application can be found on our website at www.southernpd.com.

## **DUMP & BAKE SPRING PASTA**

1 cup diced cooked chicken\*1 14 oz can quartered artichokes, drained

- 1 C diced fresh asparagus about 10 spears
- ½ C grated carrots
- 1 ½ C uncooked penne pasta
- 1 % C low-sodium chicken broth or vegetable broth for a vegetarian option
- ½ C loosely-packed chopped fresh chives or green onions divided
- 1/4 C chopped fresh parsley divided
- 2 tsp minced garlic 1/4 tsp salt
- ½ C fresh or frozen peas 1/4 C grated Parmesan cheese, divided

Preheat oven to 425 degrees F (220C). Spray an 8-inch square baking dish with cooking spray.

In the prepared dish (or in a separate bowl), stir together cooked chicken, artichoke hearts, asparagus, carrots, uncooked pasta, chicken broth, about half of the chives, half of the parsley, minced garlic, and salt, and 2 tablespoons of Parmesan.

Cover the dish tightly with foil and bake for 35 minutes.

Uncover; stir. At this point you should check the pasta to make sure that it is all dente (firm but just about finished cooking). If it's still too hard, cover the dish and return to the oven until pasta is all dente. Then move on to the next step.

Stir in the frozen peas and sprinkle remaining 2 tablespoons Parmesan over the top. Bake uncovered for 5-10 more minutes (or until pasta is tender).

Garnish with remaining chives and parsley just before serving.



