
RELIABILITY

**Building & maintaining
a system that delivers.**

More on pages 4-5.



SPPD Lineworker,
Sam Gnagy





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KIEBORZ JOINS SPPD BOARD



ROBERT KIEBORZ

Hall County resident Robert (Bob) Kieborz was appointed to the District's Board of Directors to represent customers of Hall County. Kieborz was selected among a group of applicants to fill a vacancy due to the passing of Board Member Gary Hedman of Doniphan.

Bob resides near Doniphan with his wife of 47 years, Rochelle. They have three children and four grandchildren.

One of the key qualities that Bob offers to this role is his long-time experience in public power. He began

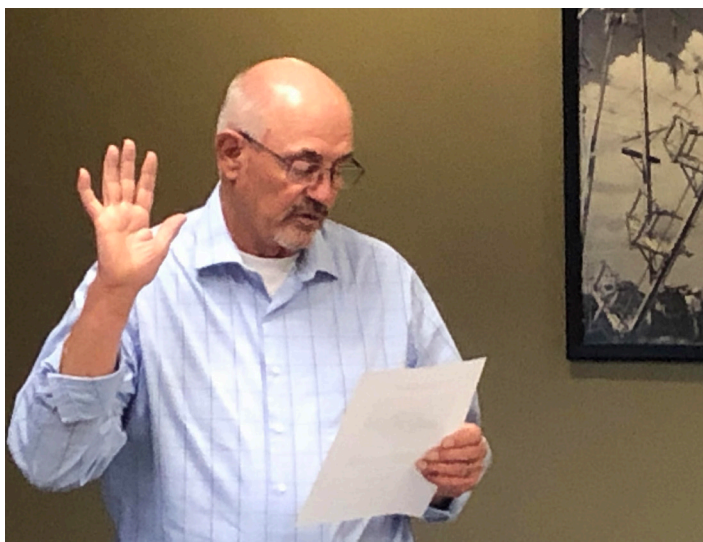
a career with Nebraska Public Power District working as a utility lineworker. He served for 24 years as a local manager, which added the experience of billing, service and agreements to his qualifications. His last 15 years at NPPD were spent as a system operator and training specialist at the NPPD Control Center.

Bob noted that his history with NPPD has equipped him with valuable experiences that can help him contribute to SPPD's success. His past work experience has instilled in him a genuine commitment to safety. As a customer, he also notes that affordable rates are essential to the lives of those he will serve. He also recognizes that monitoring issues in the Nebraska Legislature is a priority, and doing so will keep a sharp focus on issues that will impact SPPD customers.

Bob has thoroughly demonstrated his commitment to service in the Doniphan community. He is currently serving his second term on the Doniphan Education Foundation. He has also served 12 years on the Doniphan-Trumbull School Board. He has also provided service to the Doniphan Volunteer Fire & Quick Response Team, the Doniphan Community Foundation, the Teammates and Teammate Board, and has served as an elder for his church.

We welcome Bob to the District's Board, and we are

confident his background and commitment to his community will serve our customers well.



LEFT: Kieborz reads the Oath of Office during his installation on October 14, 2020.

CLOSING OUT 2020

This year has been one of constant challenge, with our work practices requiring thoughtful consideration and restructuring on a weekly, and sometimes daily basis.

Although we have seen COVID-19 spikes in various locations throughout our service region, we have maintained steady, uninterrupted service. We are proud of the resiliency demonstrated by our employees, who have adapted to a variety of changes required during this health crisis. By adhering to basic safety precautions in our workplace, we have been able to continue providing customers with excellent service with no interruption in staffing.

We know you have all experienced a variety of uncertainties of your own. We hope you know that going forward, we are committed to keeping our focus on the safety and well-being of our employees. By doing so, we are making a commitment to keep your electricity reliable, even in these uncertain times.

As we navigate through the months of November and December, our Board and staff will be working on establishing our 2021 Budget and Work Plan. We will share more information in the next edition of our *Customer News Magazine*, and on our website and social platforms. Stay tuned for more details.

As for our communities, we know these have been challenging times for our local small businesses. As we move toward the end of this unprecedented year, we urge each one of you to do your business "close to home". Check out some of the local businesses within the communities of South Central Nebraska. Consider doing your Christmas shopping locally whenever possible. You can also show your support by committing yourself to "Small Business Saturday". This is a great option to consider, outside of "Black Friday" or "Cyber Monday".

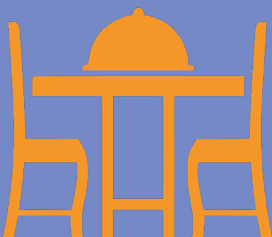
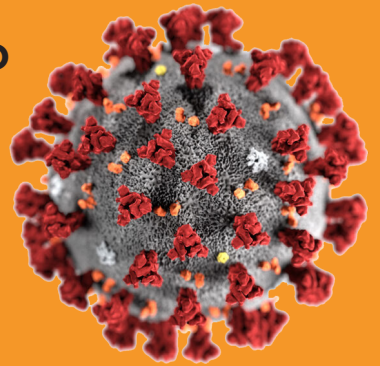
SPPD OFFICES REMAIN CLOSED

Our offices remain closed to the public for now. This is not how we prefer to do business, but keeping our employees healthy and maintaining uninterrupted staffing is a top priority.

Although our doors are closed to walk-in traffic, our employees are working hard and are ready to serve you.

Reach out to us by telephone, or email so we can assist you.

If you need to visit in person with any member of our staff, we encourage you to call ahead and check on our current building accessibility status.



SMALL BUSINESS SATURDAY

NOVEMBER 28

SHOP AND DINE LOCAL

MAINTAINING RELIABILITY

Reliability is one of the greatest considerations for the goals and work plans established at SPPD.

We know that the reliable delivery of electricity to your home, farm or business is at the top of your list of expectations, and we work hard to deliver!

Southern has been serving its customers for more than 80 years. Through those years, upgrades to our system have occurred in response to the growing demand for electricity. More recently--since 2009--we have been upgrading our subtransmission facilities, increasing them from 34.5 to 69kV capacity. Making this change allows us to serve more load, and deliver electricity across greater distances. This offers more voltage support for our customers, and builds protection into our system from lightning strikes. It also adds efficiency by minimizing energy loss. In other words, it allows generated electricity to more effectively reach you--our customers. These upgrades have been part of our work plan for 11 years, and our goal is to complete this process by 2025.

Work has also taken place in communities, upgrading village systems to allow for greater reliability. One of our most recent projects was wrapped up this fall, when lineworkers finished a voltage upgrade project in the village of Axtell. The coordination of these projects is overseen by the District's Engineering/Operations Department, and the work is ultimately completed by our skilled lineworkers.



BUILDING RELIABLE INFRASTRUCTURE

In addition to the upgrade projects throughout the District, technologies are in place to add to the reliability of our system. **SPPD utilizes a variety of monitoring and automation technologies that improve power reliability, shorten outage times and reduce labor time for crews.**

Here are three technologies we use to improve reliability.

Power Sensors

Power sensors typically clamp on or connect to the power line and provide near real-time reporting on power, voltage, current and more – all of which helps to provide more reliable energy to our customers.

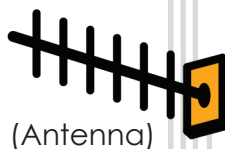
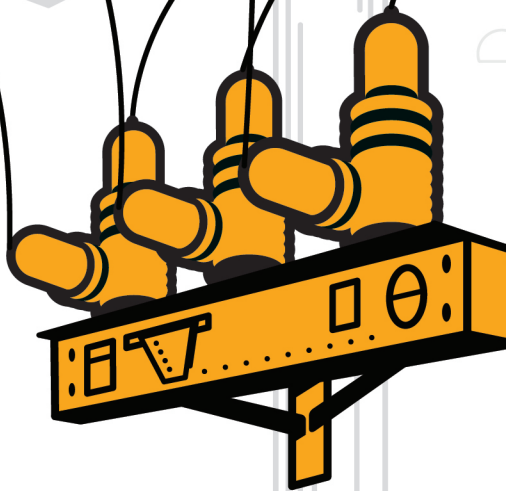


AMI

Advanced metering infrastructure (AMI) provides real-time data to SPPD. In addition to meter reading, this data helps us detect faults and other potential problems on the electrical system, resulting in increased power reliability for our customers.

Reclosers

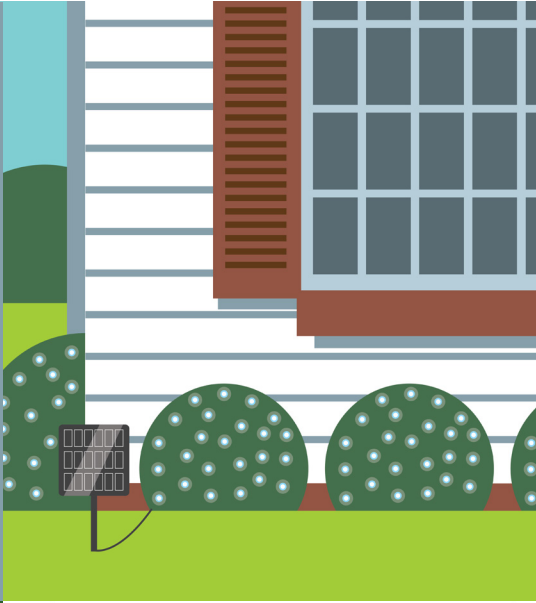
A recloser acts like a circuit breaker for power lines. When a problem occurs, the recloser temporarily shuts off power. If the problem is temporary, the recloser restores power. (This is why you sometimes see the power blink.) If the problem persists, the recloser will shut off power until a crew can make repairs. The recloser's antenna provides wireless, real-time data back to SPPD.



HOLIDAY LIGHTING TIPS

EFFICIENCY

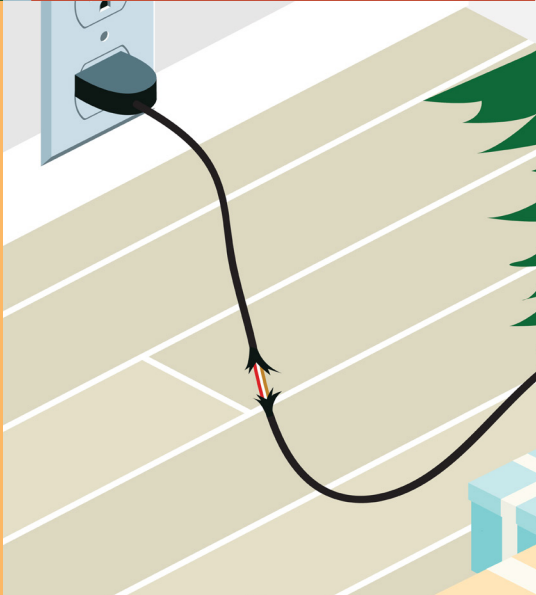
USE SOLAR-POWERED LIGHTS to decorate outdoors this holiday season.



SAVE ENERGY by setting a timer for outdoor lighting and decorations.



INSPECT ALL HOLIDAY LIGHTING and electrical decorations for frayed or damaged cords.



WATER YOUR TREE daily. Shedding or dry needles increases fire risks.



DECK YOUR HALLS with LED holiday lights. They're 70% more energy efficient than the old incandescent bulbs.



PLACE YOUR TREE at least three feet away from any heat source, like an air duct or fireplace.



2020 EMPLOYEE SERVICE MILESTONES

Please join us in thanking the 23 SPPD employees pictured below. They have all reached an employment milestone in 2020. This group has provided a total of 345 years of service.



TODD BARGER
AREA MANAGER
30 YEARS



GREG OLERICH
LEAD LINEMAN
30 YEARS



TODD WILSON
AREA MAINTENANCE
SUPERVISOR
30 YEARS



CHARLES MUNDT
JOURNEYMAN
LINEWORKER
25 YEARS



SCOTT PROPP
LEAD LINEMAN
25 YEARS



APRIL BOLTE
ACCOUNTS
RECEIVABLE CLERK
20 YEARS



LONNIE HENNINGS
JOURNEYMAN
LINEWORKER
20 YEARS



BRIAN ANDERSON
AREA MAINTENANCE
SUPERVISOR
15 YEARS



CINDY GILLESPIE
PAYROLL
CLERK
15 YEARS



JOHN KEGLEY
JOURNEYMAN
LINEWORKER
15 YEARS



KODY KNOPIK
JOURNEYMAN
LINEWORKER
15 YEARS



JUSTIN MARKS
JOURNEYMAN
LINEWORKER
15 YEARS



JOHN PRICE
STOREKEEPER
15 YEARS



DONALD TALBOTT
JOURNEYMAN
LINEWORKER
15 YEARS



TRAVIS FORBIS
JOURNEYMAN
LINEWORKER
10 YEARS



LUKE HANNON
JOURNEYMAN
LINEWORKER
10 YEARS



ETHAN RUNDLE
JOURNEYMAN
LINEWORKER
10 YEARS



ELLIE BACHMANN
CUSTOMER SERVICE
REPRESENTATIVE
5 YEARS



ZACHARY BUTT
JOURNEYMAN
LINEWORKER
5 YEARS



ANDREW DAILY
JOURNEYMAN
LINEWORKER
5 YEARS



KOURTNEY LINGEMAN
IRRIGATION SERVICES
REPRESENTATIVE
5 YEARS



CHRISTY PIKOP
ENGINEERING
TECHNICIAN
5 YEARS



LORI WEBER
CUSTOMER SERVICE
REPRESENTATIVE
5 YEARS

ONLINE ACCOUNT MANAGEMENT

Take ownership of your SPPD account management. Log on to southernpd.com and sign up for SmartHub. Here, you can view your billing history, electrical usage, and make payments with credit, debit or electronic checks with no fees.



LINEWORKER SCHOLARSHIP INFORMATION NOW AVAILABLE

Lineworker scholarship information has been posted to our website for 2021 graduates. Students interesting in pursuing a career as a utility lineworker may apply for a scholarship amounting to \$2,000 for a qualified two-year lineworker program, or \$1,000 for a qualified one-year lineworker program.

The process also requires that successful applicants complete a summer internship with SPPD. This allows for the District to see firsthand how the future lineworker is progressing in the development of skills, and commitment to teamwork.

Visit our website at www.southernpd.com to view the application, or contact Brad Kool at Southern if you have any questions.



SPPD Lineworker,
Dan Thies

**SPPD lineworkers
are committed
to safety, skill
and service to
the customer.**

RECIPE

CANDY CANE SNOWBALLS

INGREDIENTS

- 2 C. butter, softened
- 1 C. confectioners' sugar
- 1 tsp. vanilla extract
- 3 1/2 C. all-purpose flour
- 1 C. chopped pecans
- 8-oz. white candy coating, melted
- 1/3 - 1/2 C. crushed peppermint candies

Cream butter and confectioners' sugar until light and fluffy, 5-7 minutes. Beat in vanilla. Gradually beat in flour. Stir in pecans. Refrigerate, covered, until firm enough to shape, 3-4 hours. Preheat oven to 350°. Shape dough into 1-in. balls. Place 2 in. apart on ungreased baking sheets. Bake until lightly browned, about 15 minutes. Remove from pans to wire racks; cool completely. Dip tops of cookies into candy coating, allowing excess to drip off; dip into crushed candies. Let stand until set.

NUTRITION, per cookie: 123 calories, 9g fat (5g saturated fat), 16mg cholesterol, 49mg sodium, 11g carbohydrate (5g sugars, 0 fiber), 1g protein.



Visit our *Holiday Baking* Pinterest board for more great ideas for your Thanksgiving and Christmas baking and menu planning.