



Residential  
Cooling System Tune-Up  
**Program Guidelines**

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# **Residential Cooling System Tune-Up Program Guidelines (Effective January 1, 2020)**

The following guidelines will generally apply. Exceptions will be handled on a case-by-case basis.

1. Qualifying systems include - any residential central cooling system that has been installed for at least one year, such as:
  - Air conditioner
  - Air source heat pump (electric or fossil fuel back-up)
  - Water source heat pump
2. The incentive payment is \$30.
3. The incentive payment to the homeowner will come directly from their local electric utility. For renter/landlord situations, the party responsible for the cost of the tune-up will receive the incentive.
4. All HVAC equipment must be permanently installed in a residential single-family dwelling. A mobile home must be on a permanent foundation.
5. For duplexes and condominiums that are separately metered, they will be considered residential, thus requiring two separate applications. If they are master metered, they are considered multi-family and not eligible. Apartments that are master metered, are considered multi-family.
6. In those cases where two or more air conditioners or heat pumps are installed in the same house, both or all are eligible for the full incentive amount. Each requires its own application.
7. Window air conditioners, Packaged Terminal Air Conditioners (PTACs), Packaged Terminal Heat Pumps (PTHPs), and ductless mini-splits are not eligible. Only a ducted - split system is eligible.
8. Program is subject to the Terms and Conditions as outlined on the application and to the General Guidelines.

**For program compliance questions or concerns, contact:**

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